Built Environment Network

The Built Environment Network (BEN) is The Center for Health Design’s premier collegial network which consists of executive-level professionals who are dedicated to improving safety, quality, and sustainability in healthcare.

Combining practical problem solving of the dynamic issues facing healthcare organizations today with thoughtful explorations of future solutions, members engage in ongoing, open, confidential and supportive conversations in varied settings.

During facilitated, in-person and virtual meetings, and through informal one-on-one connections to each other, members can address specific self-selected topics. The quality of these exchanges is unmatched.

Members turn to network colleagues directly for experienced help with a wide range of strategic, operational, and executive-level challenges, fostering deep and enduring professional and personal relationships.

It is a learning, sharing, imagining, relationship-creating, difference-making experience unlike any other.

Network members share:

- The ability and desire to contribute to the knowledge, growth and success of the group;
- A willingness to learn from and share with colleagues uncommon innovations;
- A belief in the power of collaboration to achieve improved quality of life, quality of care, and quality of work outcomes through the planning, design and construction of the built environment; and,
- The desire, commitment and ability to influence the industry, individually and as a group of dedicated thought leaders.

It's a rare opportunity to ask and share openly, with honesty and candor, and receive the same in return. And to help shape the future of healthcare environments.

Facilitating the Network

Donna Deckard, BSN, MPA, EDAC

A consultant to The Center for Health Design (CHD), Donna directs the continual development and growth of our Evidence-based Design Accreditation and Certification (EDAC) program. Her strategic oversight and industry experience helped propel EDAC to become widely accepted throughout the country, and worldwide.

Donna has more than three decades of healthcare leadership experience, including executive roles with Kaiser Permanente (KP). She was a key leader on the team responsible for one of the largest and most complex installations of software in the industry and co-authored the chapter on “implementation” in the book “Connected for Health.” Donna has her bachelor’s degree in nursing from the University of Northern Colorado, and master’s degree in public and health administration from University of Colorado.
Each year the group will join for:

- **Two (2) in-person 1½ day meeting** that will include hands-on, in-the-field, behind-the-scenes learning opportunities;

- **Monthly 90-minute virtual drumbeat calls to share and learn** from one another about current issues of the day impacting members right now; and,

- **One (1) virtual four-hour deep dive meeting in the Fall** that will include presentations by both members and other industry experts.

Meetings are planned and conducted by The Center’s facilitator with programing evolving from members’ discussions of issues and topics of shared interest and desire for deeper exploration. In-person meetings are planned in conjunction with a hosting BEN member sharing their latest projects and lessons learned.

To ensure the collegial nature of the network, the number of spaces available is limited and special care is taken to cultivate a membership between healthcare facility executives and a static number of industry partners. There are sponsorship opportunities for architecture and design professionals and product manufacturers to participate in the in-person meetings.

“**The topics, the feedback with peers, and understanding of the challenges we are all faced with — they are all the same. The ability to work through those issues in a very open and collaborative environment has really been energizing. You always come away from the meetings with a couple of ‘Aha!’ moments and it makes the time away from the office all the more valuable.**”

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~ Steven J. Carbery  
Vice President, Facilities, Design, Construction & Real Estate  
Yale New Haven Health System - Corporate Facilities