



Telemedicine Virtual Workshop

September 22, 2020

The Workshop

Multiple COVID-19 relief packages expanded access to telehealth technology by temporarily waiving "originating site" and geographic restrictions on Medicare's coverage of telehealth enabled services. In a pre-pandemic world, Medicare physicians were often not allowed to offer many telehealth services outside of rural areas, while patients in rural areas were not able to receive many telehealth from their home. As a result, the use of telemedicine grew exponentially, many times in an ad-hoc fashion.

What did we learn? Did these experiences come close to an in-person experience? Did we have appropriate settings to deliver care? In an era where there seemed to be more focus on what we looked like for a Zoom call, did we translate these best practices to telemedicine? How can the environment support this expanded virtual care?

Please join us as industry experts on telemedicine share the latest on the policy front, how telemedicine was implemented by one system, considerations during planning, and potential solutions to address experiences, strategies and resources that will help you address today's challenges and prepare for tomorrow's.

Agenda

Time	Agenda Item
8:00 AM PT 11:00 AM ET	Doors Open
8:15 AM PT 11:15 AM ET	Welcome: Opening Remarks & Introductions
8:30 AM PT 11:30 AM ET	Telemedicine, The Genie and The Bottle: COVID-19 and Beyond Susan Dentzer
9:30 AM PT 12:30 PM ET	Health System Strategy: COVID-19 and Beyond Thomas Brazelton, M.D.
10:00 AM PT 1:00 PM ET	Break
10:25 AM PT 1:25 PM ET	Recap of Earlier Session



10:30 AM PT 1:30 PM ET	Break Out Rooms – Session 1
11:00 AM PT 2:00 PM ET	Report Out from Break Out Rooms
11:30 AM PT 2:30 PM ET	Telemedicine Built Environment Implications Ellen Taylor, PhD, AIA, MBA, EDAC Vice President of Research, The Center for Health Design
12:00 PM PT 3:00 PM ET	Examples and Solutions
12:30 PM PT 3:30 PM ET	Break
12:55 PM PT 3:55 PM ET	Recap of Earlier Session
1:00 PM PT 4:00 PM ET	Break Out Rooms – Session 2
1:30 PM PT 4:30 PM ET	Report Out from Break Out Rooms
1:55 PM PT 4:55 PM ET	Panel: Reflections & Final Thoughts
2:20 PM PT 5:20 PM ET	Closing/Wrap Up