The Emergency Department
Considerations for Innovation and Strategic Design

MAY 9-10, 2017 • CHICAGO, IL

Travel and Lodging Information
Airport Transportation Options
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For More Information and Assistance
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AIRPORT TRANSPORTATION OPTIONS
from O'Hare and Midway Airports

Shuttle Van from Airports
Upon arrival at either Airport, locate the “GO” Continental Airport Express desk [phone 888-284-3826] located in the domestic baggage claim area. You can purchase your ticket there. They will then direct you to the central shuttle departure area where shuttle vans depart every 15 minutes.

- **Hours of operation:** O'Hare 6am – 11:00pm
  Midway 6am – 10:30pm
- **Cost:** O'Hare $30.00 one way $56.00 round trip
  Midway $25.00 one way $46.00 round trip
(Airport Express discounts the price for groups of 2 or more)

**ALWAYS allow 1 hour travel time. During rush hour traffic, allow 1½ hours.**

Taxi Information
- **Taxis from Midway Airport** should cost about $30-$45 dollars, depending on traffic.
- **Taxis from O'Hare** should cost about $40-$65 dollars, depending on traffic. Please note that traffic from O'Hare can be quite heavy especially during rush hour.

Reserved Limousine / Sedan Service
Limousine/Sedan service can be arranged through the hotel Concierge. Rates typically run $85.00 for sedan service and $115.00 for a stretch limousine, plus gratuity (15%-20%).

Trains from Airports
- **From O'Hare:** The **Blue Line CTA train** is easily accessible at the airport. Locate the signs within the airport directing you to the **CTA Rapid Transit Blue Line Train**. Trains leave every few minutes. The cost is $5. The stop for the Palmer House is Monroe. Exit the train and proceed to the street level. Walk one block east (with traffic) on Monroe to State Street. The hotel is straight ahead, on the same corner as the Ultra Diamonds Store. The train is an efficient travel option but is difficult if you have a lot of luggage, as you must climb up and down stairs and go through turnstiles. (travel time: approx. 50 minutes)

- **From Midway Airport:** The **Orange Line train** is easily accessible at the airport. Locate the signs within the airport directing you to the **CTA Rapid Transit Orange Line Train**. Trains leave every few minutes. The cost is $2.25 The stop for the Palmer House is Adams/Wabash. Exit the train and proceed down the stairs to the street, look for Miller’s Pub and Restaurant as a landmark. Our Wabash Avenue entrance is two doors North of Miller’s Pub & Restaurant.
WORKSHOP HOTEL INFORMATION
Palmer House, A Hilton Hotel

Rooms
- Rollaway Beds are $40 per stay
- Refrigerators are $40 per stay
- Microwaves are $40 per stay
- $50 non-refundable pet fee
- Palmer House Bath Robes: adult $80, child $60
- Early departure fee is 1 night room/tax
- Early arrival fee of $25 for check-ins 8am – noon
- Check-out is 11am. Complimentary late check-out of noon upon request and upon availability
- Late check-out fee of $25 plus tax up to 1pm
- Late check-out fee of $50 plus tax up to 2pm
- Late check-out fee of $75 plus tax up to 3pm
- Late check-out fee of $100 plus tax up to 4pm
- Late check-out fee of 1 night's room/tax after 4pm
- Late check-out at no charge for Diamond and Gold until 3pm and Silver is 1pm. This is based upon occupancy levels.
- European Adaptor: Complimentary if returned, a charge of $15 if the guest keeps the adaptor
- Bell Desk delivery fees, gift bags $5, magazine $3.50 for it to be placed inside the room, magazine $2.50 for it be left outside of the room; price is per piece
- Connectivity Center (Self-Service Business Center) is located on the lobby level, usage is complimentary
- Shoe Shine: Mon – Fri 7am-7pm, Sat. 8am- 4pm, Sun. 9am-3pm and is located on the street level near the State Street doors.

Parking
- Valet-Parking: $75/night
- Self-Park at Palmer House: $47 / 24 hours
- Self-Park at 55 E Monroe: $45 / 24 hours
- Valet-Parking for Lockwood/Potters: $25 for up to four hours
- Self Park at 55 E Monroe for Lockwood/Potters: $7 for up to 3 hours with validation. For 3–9 hours $36 with validation.

Internet
- Standard connection: $12.95 for 2MB up/down
- Premium connection: $18.95 for 6MB up/down
- Wireless in the Lobby/Lockwood & Potters/Public Space/Starbucks: Complimentary
- Connectivity Station is located in the lobby – usage is complimentary
- All Hilton Honors Members receive guest room internet complimentary if they booked direct with our channels or through a GDS 800 numbers are complimentary for the first 60 minutes. After 60 consecutive minutes the charge is 10 cents per minute

Food & Beverage

In-Room Dining hours:
- 6am-11am – Breakfast Menu
- 11am-10pm – All Day Dining Menu
- 10pm-11pm – Sunday – Thursday; Late Night Menu
- 10pm-12am – Friday and Saturday; Late Night Menu
- Sunday - Thursday closed from 2pm – 4pm

Potter's hours:
- 4pm-12am seven days a week

Lockwood hours:
- Breakfast - 6:30am – 11am (Saturday and Sunday to noon)
- Full Breakfast buffet: adult $25, children 6 – 12 $10, children 5 and under are free
- Continental Breakfast buffet: adult $18, children age 6 – 12 $7, children 5 and under are free
- Pre-Buy rate for Full Breakfast buffet is $32 inclusive and tax and gratuity
- Lunch - 7 days a week - 11am – 2pm
- Dinner - Sunday – Thursday 5pm – 10pm, Friday and Saturday 5pm – 11pm

Lobby Bar hours:
- 11am – 12am
- Afternoon Tea, Wednesday - Sunday 2pm – 4pm; $45 per person plus tax
- Executive level Bar - 4pm – 10pm seven days a week
- Executive level – Breakfast 6am - 10am
- Executive level Hors d'oeuvres 5pm – 7pm

Health Club
- Health club hours: 24 hours, 7 days a week and is complimentary
- Pool hours are 5:30am-9pm daily; the pool is also complimentary
- Health Club Reception Desk: 7am – 6pm, 7 days a week
- Locker Room Hours: Mon-Fri 5am – 9am, Sat-Sun 7am – 7pm

For 3–9 hours $36 with validation.
NEARBY RESTAURANTS

Atwood Café: 1 W. Washington (Continental/American) ($$-$$) 312-368-1900 (GF) Reservations Suggested
Exit the State Street Door, turn right and walk 2 ½ blocks north to Washington. The Atwood Café is on the southwest corner of State & Washington.

Berghoff: 17 W. Adams (German American) ($$) 312-427-3170 Reservations Suggested
Exit the State Street Door, turn left on State and walk 1 block south to Adams. At Adams turn right and cross the street. Berghoff is on your left. (Closed on Sunday)

Catch 35: 35 W. Wacker (Seafood) ($-$-$$) 312-346-3500 (GF) Reservations Suggested
Exit the State Street Door and turn right. Walk north on State for approx. 5 blocks to Wacker Drive and turn left. Catch 35 is on your left.

Chicago Curry House 899 South Plymouth (Indian/Nepalese) ($$) 312-362-9999 Reservations Suggested
Exit the State Street Door, turn left. Walk south on State 7 blocks to 9th street. Turn right to Plymouth. Turn right on Plymouth to restaurant.

The Gage: 24 S. Michigan Ave (Gastro Pub) ($$-$$$$) 312-372-4243 (GF upon request) Reservation Suggested
Exit the Monroe Street Door and turn right. Walk 1 block east to Michigan turn left and cross the street. The Gage is ½ block up on the left.

Grillroom: 33 W. Monroe (American) ($$$-$$$$) 312-960-0000 (GF upon request) Reservations Suggested
Exit the Monroe Street Door turn left and cross the street. The Grillroom will be on left, across from the Bank of America Theatre.

Hot Woks / Cool Sushi: 30 S Michigan (Sushi / Pan Asian) ($$) 312-345-1234 Reservation Not Necessary
Exit Monroe Street Door turn right and walk 1 ½ blocks to Michigan. At Michigan turn left, cross the street and walk ½ block north. Hot Woks / Cool Sushi is on your left.

Italian Village: 71 W. Monroe (Italian) ($$-$$$$) 312-332-7005 (open late) Reservations Suggested
Exit the Monroe Street Door turn left and walk approx 1 ½ blocks. Italian Village is on the left.

McCormick & Schmick’s: One West Wacker Drive (Seafood) ($$-$$$$) 312-923-7226 Reservations Suggested
Exit State Street Door and turn right. Proceed five blocks north to Wacker Drive and turn right. Walk a half a block and McCormick & Schmick’s will be on your right. *Happy hour specials from 4-6:30pm M-F*

Mercat a la Planxa: 638 S. Michigan (Spanish Tapas)($$$-$$$$) 312-765-0524 (GF) Reservations Suggested
Exit the Monroe Street Door and turn right. Walk 1 block to Michigan Ave and make a right. Proceed 6 blocks down Michigan Ave. Mercat a la Planxa is located on the right, inside of the Blackstone Hotel.

Morton’s: 65 E. Wacker Place (Steak) ($$$$-$$$$$$) 312-201-0410 (GF) Reservations Suggested
Exit the Wabash Street Door and turn left. Walk approx. 4 ½ blocks north to Wacker Place (South Water Street) and turn right. Morton’s is on the right.

Price Per Entrée: $= $5-$10 $$= $10-$20 $$$= $20-$30 $$$$= $30 & up

**(GF) = Gluten Free,**
Park Grill: 11 N. Michigan (American) ($$$-$$$$$) 312-521-7275 (GF upon requested) Reservations Suggested
Exit the Monroe Street Door and turn right. Walk 1 ½ blocks to Michigan. Turn left, cross the street (Monroe) and walk approx. 2 blocks north. Park Grill will be on your right in Millennium Park.

Petterino’s: 150 N. Dearborn (Italian Steak House) ($$-$$$$) 312-422-0150 (GF) Reservations Suggested
Exit the Monroe Street Door and turn left. Walk 1 ½ blocks west to Dearborn and make a right. Walk 3 blocks north to Randolph and cross the street. Petterino’s will be on the left.

Rosebud Prime: 1 S. Dearborn (Steak) ($$$-$$$$$) 312-384-1900 (GF) Reservations Suggested
Exit the Monroe Street Door turn left, walk 1 ½ blocks west to Dearborn and turn right. Cross the street (Monroe) and walk ½ block north. Rosebud Prime will be on the right.

Rosebud Theatre District: 70 W. Madison (Italian) ($$-$$$$) 312-332-9500 (GF upon request) Reservations Suggested
Exit the State Street Door turn right and walk 1½ blocks to Madison. At Madison turn left and walk 1 ½ block west. Rosebud Theatre District will be on your right. (Closed on Sundays)

Russian Tea Time: 77 E. Adams (Russian /Veg) ($$$-$$$$) 312-360-0000 (GF upon request) Reservations Suggested
Exit the Wabash Street Door and turn right. Walk south to the corner (Adams). Turn left, cross the street (Adams) and walk ½ block east. The Russian Tea Time will be on your right.

720 South Bar & Grill: 720 S. Michigan (American Comfort Food) ($$ - $$$) 312-294-6861 (GF upon request) Reservations Suggested
A classic American grill featuring a seasonally inspired menu with a focus on local ingredients. Exit our Monroe Street Door & turn right. Walk 1 ½ blocks east to Michigan & turn right. Walk south on Michigan for approx. 7 blocks. It will be on your right (inside the Hilton Chicago).

Smith & Wollensky, 318 N. State (Steak/Seafood) ($$$-$$$$$) 312-670-9900 Reservations Requested
Exit the State Street Door and make a right. Walk approx. 5 blocks on State St. Smith & Wollensky is on the other side of the river on the left side.

Tamarind: 614 S. Wabash (Pan Asian/Sushi) ($) 312-379-0970 Reservations Suggested
Exit the Wabash Door, turn right and walk 5 blocks south on Wabash. Tamarind will be on the right.

Tavern at the Park: 130 E. Randolph (American) ($$$-$$$$) 312-552-0070 (GF upon request) Reservations Suggested
Exit the Monroe Street Door, turn right and walk 1 ½ blocks east to Michigan. Turn left, cross the street (Monroe) and walk 3 blocks north to Randolph. Tavern at the Park is on the right.

Terzo Piano: 159 E Monroe (Cont. Italian) ($$$-$$$$) 312-443-8650 Reservations Suggested (Lunch)
Exit the Monroe Street Door, turn right and walk approx 2 blocks east crossing Michigan. Terzo Piano is on the right inside the Modern Wing of the Art Institute.

Tesori: 65 E. Adams (Italian) ($$$-$$$$) 312-786-9911 (GF upon request) Reservations Suggested
Exit the Wabash Street Door and turn right. Walk south to the corner (Adams). Turn left, cross the street (Adams) and walk ½ block east. The Tesori will be on your right.

Trattoria #10: 10 N. Dearborn (Northern Italian) ($$$-$$$$) 312-984-1718 (GF upon request) Reservations Suggested
Exit the Monroe Street Door, turn left and walk 1 ½ blocks west to Dearborn. At Dearborn turn right and walk 1-½ blocks north. Trattoria #10 is on the left. (Closed on Sundays)

Price Per Entrée:
- $=$5-$10
- $$=$10-$20
- $$$=$20-$30
- $$$=$30 & up

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