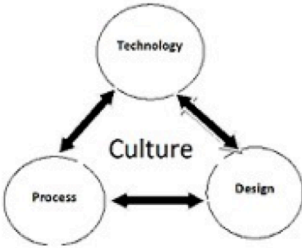


## The Emergency Department—

Considerations for Innovation & Strategic Design

June 18-19, 2015 • San Francisco, CA

Thursday June 18, 2015

12:00 p.m.	<b>Registration Opens:</b> <b>130 Sutter St # 600, San Francisco, CA 94104</b>
1:30 p.m.	<b>Welcome and Introductions</b>
1:45 p.m.	<p><b>A Model for Success: A Three Pronged Approach (Technology, Process and Design)</b></p> <p>A Three Pronged Approach</p>  <p>Michael P. Pietrzak, MD, KMS, Senior Fellow MedStar Institute for Innovation, Strategic Initiatives Consultant HKS Inc.</p>
2:00 p.m.	<p><b>Describing the Challenges and &amp; Performance Measures for the ED—America Evolves its Emergency Care System -Emergency Department Strategic and Design Considerations</b></p> <p>James J. Augustine MD, FACEP, Director of Clinical Operations at Emergency Medicine Physicians and as the Vice President of the ED Benchmarking Alliance, Board of Directors of the American College of Emergency Physicians.</p>
3:00 p.m.	<p><b>Addressing the Challenges—Process Improvements</b></p> <p>J. Stephen Bohan, MD, MS, Executive Vice Chair and Clinical Director, Emergency Medicine; Assistant Professor of Medicine, Harvard Medical School; Additional Physicians from Harvard <i>TBD</i></p>
3:45 p.m.	<b>Break</b>
4:00 p.m.	<p><b>Measuring the Problem and Queuing the Situation</b></p> <p>Frank Zilm, D.Arch., FAIA, FACHA, Chester Dean Lecturer, University of Kansas School of Architecture, Design, and Planning</p>
4:45 p.m.	<p><b>The Implications of Technology</b></p> <p>Michael P. Pietrzak, MD, KMS, Senior Fellow MedStar Institute for Innovation, Strategic Initiatives Consultant HKS Inc.</p>
5:00 p.m.	<p><b>Fixing the Facilities and the Future Oriented “Front End”</b></p> <p>James Lennon, AIA, ACHA, Senior Vice President, HKS, Inc., Design Team Leader HKS Team ED</p>

5:35 p.m.	<b>Infection Control</b> Michael P. Pietrzak, MD, KMS, Senior Fellow MedStar Institute for Innovation, Strategic Initiatives Consultant HKS Inc
5:50 p.m.	<b>Observations and Day Wrap Up</b>
6:00 p.m.	<b>Networking Reception: The Galleria Park Hotel</b> 191 Sutter Street San Francisco CA 94104

Friday June 19, 2015

8:00 a.m.	<b>Good Morning and Day #1 Recap</b>
8:15 a.m.	<b>Panel Discussion- What Makes an ED Project Successful? (Planning, Client Relationships, Implementation, and Policy Considerations)</b> Moderator: James J. Augustine MD, FACEP, Director of Clinical Operations at Emergency Medicine Physicians and as the Vice President of the ED Benchmarking Alliance, Board of Directors of the American College of Emergency Physicians.
9:00 a.m.	<b>The LEAN EMERGENCY DEPARTMENT</b> Dr. Cemal Sozener, Assistant Professor & Dr. Benjamin Bassin, Assistant Professor, University of Michigan Hospitals and Health Centers
9:45 a.m.	<b>Case Study: Disaster Preparedness &amp; Pandemic Disease</b> Bernard Unger, MD, CCFP (EM), FCFP, CSPQ, Associate Director, Emergency Department. Jewish General Hospital; Associate Professor, Faculty of Medicine, McGill University
10:30 a.m.	<b>Break</b>
10:45 a.m.	<b>Case Studies: Quality and Flow in the Emergency Department</b> Shari Welch, MD, FACEP, FACHE, EDAC, The Quality Matters Consulting, member of the American College of Emergency Physicians
11:30 a.m.	<b>Simulation Exercise—The ED Layout</b> Frank Zilm, D.Arch., FAIA, FACHA, Chester Dean Lecturer, University of Kansas School of Architecture, Design, and Planning; James Lennon, AIA, ACHA, Senior Vice President, HKS, Inc., Design Team Leader HKS Team ED
1 p.m.	<b>Lunch Provided</b>
1:45 p.m.	<b>Solve My Problem—Selected Audience Cases</b> <i>Participants will be able to submit their own particular ED design challenges in advance of the session for faculty team and audience to strategize and provide direction.</i>
3:15 p.m.	<b>Closing Remarks and Wrap Up</b>
3:30 p.m.	<b>Closing Remarks and Adjourn</b>

