To earn AIA Continuing Education Units, purchase a CEU Management fee, complete the verification form and quiz questions and submit to Natalie Gonzalez at ngonzalez@healthdesign.org.

Participant Name: ________________________________
AIA Member #: ________________________________

Provider Name: The Center for Health Design Provider Number: Z009

I purchased a CEU Management fee Yes □ No □ Order #__________

<table>
<thead>
<tr>
<th>Attended</th>
<th>AIA</th>
<th>Webinar Title</th>
<th>LU Hours</th>
<th>HSW</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes □ No □</td>
<td>WEB20C20</td>
<td>Filling the Breach: Unprecedented Challenges, Rapid Inspiration and Innovations</td>
<td>1.0</td>
<td>No</td>
</tr>
</tbody>
</table>

1. What was a common theme that was experienced by the healthcare system panelists:
   a) Speed of the disease ramp up
   b) Volume of patients

2. For the most part, which staff group effected innovations and solutions with these health systems:
   a) Upper management
   b) Staff on the ground

3. Which healthcare delivery setting has seen rapid growth over the past two months?
   a) Surgical suite
   b) Telehealth

4. Which of the following is going to be a critical element for hospitals as they reopen services for their patient populations?
   a) Building trust
   b) Water features

5. In addition to facility plans, for flexible and repurposed spaces, and alternative site options, what key factor have organizations identified as a requirement for providing medical services during a surge?
   a) Access to adequate numbers of qualified staff
   b) Reimbursement planning

NOTE: To have your credit uploaded to the AIA, you must purchase a CEU Management fee from The Center for Health Design store. This $12.00 fee covers the administrative cost of uploading CEUs to the AIA. https://www.healthdesign.org/store/products/events-webinars