To earn AIA Continuing Education Units, complete the verification form and quiz questions and submit to Natalie Gonzalez at ngonzalez@healthdesign.org.

Participant Name: __________________________________________________

AIA Member #: ____________________________________________________

Provider Name: The Center for Health Design  Provider Number: Z009

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<tr>
<th>Attended</th>
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<td>WEB20C24</td>
<td>The Owners Perspective: Key Insights Impacting the Future of Healthcare Design and Construction</td>
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1. **Systemization means:**
   a. Doing everything in the same order every time
   b. Reducing unnecessary variation
   c. Optimization of manufacturing processes for predictable and reliable outcomes
   d. Responses b and c above
   e. All of the above

2. **What is the value of implementing the use of standardized templates?**
   a. More predictable and reliable outcomes
   b. Reduced cost
   c. Speed to delivery
   d. All of the above

3. **If you systematize your process the result will be:**
   a. All buildings will be identical
   b. No local input is needed for any aspect of the design and construction
   c. Aspects of design and construction where variation is unwarranted will be the same in all facilities

4. **In which setting of care can virtual room templates be used?**
   a. Outpatient
   b. Inpatient
   c. Both

5. **Which departments can be built using templates?**
   a. Outpatient Pharmacy/Sterile Compounding
   b. Blood Bank/Lab
   c. ORs / PACU/ Pre-OP
   d. Radiology
   e. All but response c
   f. All of the above
6. Using prefabricated components:
   a. Always saves money
   b. Is an important aspect of standardization
   c. Both

7. Some people are reluctant to support standardization because:
   a. They feel a loss of control
   b. They are concerned that local culture will not be adequately considered
   c. They want a unique eye-catching building
   d. All of the above

8. The benefits of using national contractors and trade partners, include:
   a. Strategic partnerships should catalyze the benefits of standardization
   b. It delivers the lowest possible cost for every component every time

9. Input from which of the following groups is necessary to create a functional room template for a clinical setting:
   a. Architects
   b. Engineers
   c. Clinical staff
   d. IT
   e. All of the above

10. Templates should be refreshed:
    a. Templates do not need to be refreshed once they have been perfected
    b. As needed when market conditions, strategic partnerships, and owner requirements change