



ICONs and Innovators Webinar Series

CEU Verification Form & Quiz

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Attended	AIA	Webinar Title		Hours	HSW
	WED40COO ON	Safety for All: Keeping Patients and Staff			
Yes □ No □	WEB19C22_ON	Safe in Behavioral Health Environments		1.0	Yes

- 1. Behavioral Health services in North America are:
 - a. Rising to meet the needs as patient's needs increase
 - b. Staying the same and meet current patient needs
 - c. Shrinking as patient's needs continue to grow
 - d. Not available currently.
- 2. Desirable design features of Behavioral Health areas in the Emergency Department:
 - a. Have fixtures and finishes that are anti-ligature.
 - b. Provide occupants access to natural light and views.
 - c. Provide a sense of well being
 - d. All of the above
- 3. Behavioral Health Care areas within Emergency Departments should be designed to provide:
 - a. Visibility of patients by staff
 - b. Visibility of patients by other patients
 - c. Visibility of waiting areas by patients
 - d. All of the above
- 4. Patients in Behavioral Health Areas within the Emergency Department should be separated by:
 - a. Sexual orientation
 - b. Age: Adult and Pediatric
 - c. Diagnosis
 - d. Attending Physician

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- 5. Behavioral Health care areas within the Emergency Department can be located:
 - a. Next to the ambulance entry
 - b. Next to the ambulatory entry
 - c. Closest to a staff observation area.
 - d. All of the above
- 6. Specialized Media Walls were installed because they can be used by patients:
 - a. For activities to reduce boredom
 - b. Access to information provide them with more knowledge
 - c. Soothing music and visuals help reduce anxiety
 - d. All of the above
- 7. Weighted furniture is often used in behavioral health areas because:
 - a. It is confusing to staff when patient's move the furniture
 - b. Staff do not want patients sitting together
 - c. Regular Furniture can be used by patients to damage the built environment and occupants
 - d. All of the above
- 8. Patients can be observed by staff by:
 - a. Direct line of sight
 - b. Domed ceiling mirrors
 - c. CCTV
 - d. All of the above
- 9. A secondary means of egress for staff is required?
 - a. So staff can leave for break quickly
 - b. So staff does not become trapped by a patient
 - c. To comply with fire codes
 - d. So staff can leave the unit without being seen.
- 10. Areas of the unit that require anti-ligature fixtures are
 - a. Patient bedrooms
 - b. Patient bathrooms
 - c. Any area patients can access
 - d. Patient lounge areas.