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Participant Name: ____________________________________________

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<table>
<thead>
<tr>
<th>Attended</th>
<th>AIA</th>
<th>Webinar Title</th>
<th>LU Hours</th>
<th>HSW</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes ☐ No □</td>
<td>WEB20C30</td>
<td>The Role of the Built Environment in Telemedicine</td>
<td>1.0</td>
<td>Yes</td>
</tr>
</tbody>
</table>

1. Virtual Care during COVID is: Growing in Use, Staying the Same, Decreasing in Use
Consumers like Telemedicine because:
   a. Access to care
   b. Convenience
   c. Faster diagnoses
   d. Lower cost
   e. All of the Above

2. What slowed Virtual Care’s growth pre-COVID?
   a. Consumer attitudes
   b. Technology changes
   c. Payment changes/Reimbursement

3. Which elements of the Quadruple Aim can Virtual Care potentially support?
   a. Improve the patient experience of care
   b. Improve the health of the population
   c. Reduce per capita cost of Healthcare
   d. Support Clinician/Staff work and well being
   e. All of the Above

4. Patients doing a virtual care call at home are More or Less likely to have white coat hypertension?
   ____________________________________________

5. What is the key attribute do you need with patients?
   a. Likability

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b. Trust
c. Competency

6. Does space matter in a virtual care set-up?
a. Yes
b. No

7. What elements of the environment should one consider for a virtual care engagement on the physician side?
   a. Lighting
   b. Background
   c. Acoustic privacy
d. Visual privacy
e. All of the above

8. Projected growth rate for Virtual care is:
   a. 5%
b. 15%
c. 23%
d. 38%

9. Consumer acceptance of virtual care has:
   a. Increased
   b. Decreased
c. Remained the Same

10. The best lighting for a virtual care encounter is:
    a. Lighting from below
    b. Lighting from above
    c. Lighting from the front
d. Lighting from the back

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