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<td>Medication Safety Considerations from a Systems Perspective</td>
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1. Adverse drug events:
   a) Rarely occur
   b) Are the most common medical error
   c) Affect 1.5 million people annually in the US
   d) B & C

2. To enhance medication safety, it is important to consider the design of:
   a) Tasks / processes
   b) Information
   c) Equipment
   d) Environments
   e) All of the above

3. Task analysis is a method of producing a detailed list of steps required to interact with a system, including manual and mental activities
   a) True
   b) False

4. It is easier for humans to read text written in:
   a) Sentence case
   b) ALL CAPS

5. Labels with text should use:
   a) Serif fonts
   b) Sans-serif fonts

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6. To enhance safety and effectiveness of individuals using a medical device, it is important to consider which of the following characteristics when designing the device:
   a) The users
   b) The use environment
   c) The device / interface
   d) All of the above

7. Usability testing of medical devices during procurement can be used to predict potential adverse events that could occur when using the device:
   a) True
   b) False

8. Simulation-based mock-up evaluations can occur using:
   a) Simple (tape-on the floor) mock-ups
   b) Detailed (includes walls, furniture, and equipment) mock-ups
   c) Virtual reality mock-ups
   d) All of the above

9. Which of the following involves using lines on a diagram (potentially an architectural drawing) to indicate where individuals involved in a scenario enactment moved from and to:
   a) Link analysis
   b) Congestion analysis
   c) All of the above
   d) None of the above

10. Simulation-based mock-up evaluations can be used to study and design to mitigate interruptions in a room.
    a) True
    b) False

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