



ICONS and Innovators Webinar Series
CEU Verification Form & Quiz

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Participant Name: _____

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Provider Name: **The Center for Health Design**

Provider Number: **Z009**

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Attended	AIA	Webinar Title	LU Hours	HSW
Yes <input type="checkbox"/> No <input type="checkbox"/>	WEB18C17	Medication Safety Considerations from a Systems Perspective	1.0	Yes

1. Adverse drug events:
 - a) Rarely occur
 - b) Are the most common medical error
 - c) Affect 1.5 million people annually in the US
 - d) B & C

2. To enhance medication safety, it is important to consider the design of:
 - a) Tasks / processes
 - b) Information
 - c) Equipment
 - d) Environments
 - e) All of the above

3. Task analysis is a method of producing a detailed list of steps required to interact with a system, including manual and mental activities
 - a) True
 - b) False

4. It is easier for humans to read text written in:
 - a) Sentence case
 - b) ALL CAPS

5. Labels with text should use:
 - a) Serif fonts
 - b) Sans-serif fonts

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6. To enhance safety and effectiveness of individuals using a medical device, it is important to consider which of the following characteristics when designing the device:
 - a) The users
 - b) The use environment
 - c) The device / interface
 - d) All of the above

7. Usability testing of medical devices during procurement can be used to predict potential adverse events that could occur when using the device:
 - a) True
 - b) False

8. Simulation-based mock-up evaluations can occur using:
 - a) Simple (tape-on the floor) mock-ups
 - b) Detailed (includes walls, furniture, and equipment) mock-ups
 - c) Virtual reality mock-ups
 - d) All of the above

9. Which of the following involves using lines on a diagram (potentially an architectural drawing) to indicate where individuals involved in a scenario enactment moved from and to:
 - a) Link analysis
 - b) Congestion analysis
 - c) All of the above
 - d) None of the above

10. Simulation-based mock-up evaluations can be used to study and design to mitigate interruptions in a room.
 - a) True
 - b) False

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